

Testimonials / References

From Lisa Pass of Lytle EAP Partners

"We are grateful to have a technical group who is sincerely interested in assisting us in a way that makes sense for a small company. We constantly need to think about the bottom line while always "staying ahead of the game". They think the same way. They look to save us money and get the greatest value when implementing any program or process. We are always treated a valued customer. The real bonus is even as brilliant as they are they can communicate too. We highly recommend TechHelp2U if you are looking to grow and stay strong in the process. You can trust that they are watching all the time and care about keeping your system protected as well as planning for what's coming around the corner."

Contact information

Lisa Pass, President of Lytle EAP Partners

lpass@lytleeap.com
(412) 921-7000 (w)

From Phil Laboon of Eyeflow

"TechHelp2U were great to work with and I found them to be some of the most knowledgeable fellows I ever met. Although their technology abilities are overwhelming they still take the time to explain the issues to us in a way we can understand. I recommend these guys to anyone looking for good quality IT services in Pittsburgh."

Contact Information

Phil Laboon, Owner Eye Flow (Internet Marketing Company)
plaboon@eyeflow.com
(412) 253-0841(w)

From Becky Gomes of Nakama

"TechHelp2U has really helped us in time of need for our computers and is currently setting up a new server for our small office. They are experts at what they do and will stop what he is doing at another job to help if it is an emergency. I would recommend them highly!"

Contact Information

Becky Gomes, Owner Nakama and Up A Notch Marketing
becky@eatatnakama.com
(412) 369-9978 (w)

Preferred Contact
Kathy Makepeace
Kathy@eatatnakama.com
(412) 369-9978 (w)

From Chris Finley of Finley Consulting Investigations

“Our office has been utilizing the services of TechHelp2U for about 2 years now. I think the most important aspect of our relationship with TechHelp2U is just that, the relationship. I know these guys thrive on client satisfaction and that shows with their quick response times and solutions to any problems we might have. Who can afford down-time in today’s business world? Not us! Whenever we have a problem, I know we are one phone call and just a few minutes away from relief.”

Contact Information

Chris Finley, Owner Finley Consulting
cfinley@finleyinvestigations.com
(412) 364-8034 (w)

From Seth F. Siegel of Siegel Actuarial Consulting, INC.

To Whom It May Concern:

As president of Siegel Actuarial Consulting, INC. I have had dealings with many vendors and service providers. In the 4 years we have utilized TechHelp2U!’s services, my experience has been nothing short of great. The staff is extremely professional and knowledgeable. Timely completion of projects is never on issue; typically they complete the projects on, or under their estimated time frame.

When we experience a problem, whether it be software or hardware related, their response time is usually the same day, or, at the very latest, the following day.

The staff of TechHelp2U does not know the meaning of the words weekend or evenings. They are “on call” and available 24 hours a day, 7 days a week.

I have past experiences with many computer support firms and I can state, without a doubt, TechHelp2U! is at the very top of their field. If I could find an accounting firm with the level of knowledge and customer support these folks provide, I would be in great shape.

For a personal recommendation, please call me at 724-934-4780 ext.1

Respectfully,

Seth F. Siegel, ASA, MSPA, EA
President

About Us, Our Credentials

Jose Pocasangre (Owner, Founder, Marketing)

Jose is the owner of TechHelp2U! He founded the company in 2003 and has numerous accomplishments in sales and technical studies. He has been working on computers for over 15 years and technology is his passion. Jose is A+ certified, MCDST, HTI and is currently pursuing small business specialist and windows vista certifications. He prides his company in providing affordable services, excellent customer service, and knowledgeable experts that can help you make the right technology decisions.

Erik Nicotra (President, IT Consultant, Microsoft Small Business Specialist)

Specializes in server and workstation deployments, malware / virus removal, remote administration, and user state migrations. Erik has extensive experience in large deployments of computers and networks. He is a Microsoft Certified Small Business Specialist, he also holds CompTIA A+, Network+ and Security+ certifications. Erik is currently working on his MCSA, gaining experience with / MAC / Windows cross networking. He is known for his communication and customer service skills, he provides Techelp2u' clients with more than exceptional personable service. He also holds a Masters and Bachelors of Information Technology from the American Intercontinental University.